Philanthropy in a pandemic:



Presented on JUNE 4th, 2020

CHALLENGES & INNOVATION IN CORPORATE COMMUNITY INVESTMENT



ACKNOWLEDGEMENTS

SUPPORTED BY:



Foundation

Prepared by Steven Ayer of Common Good Strategies on behalf of Imagine Canada

TOPICS COVERED







Charities are experiencing unprecedented revenue declines

Demand for services has spiked for many, but community organizations are adapting

Funding and corporate community investment trends







The need for innovation and what happens next

Imagine Canada's next steps

REVENUE DECLINE

Canadian charities have seen completely unprecedented decreases in revenue

	Present day	200
REVENUES		
Increase	6%	31
Remain about the same	26%	37
Decrease	69%	32
Average change	-30.65%	-0.3

Imagine Canada forecast in March that the charitable sector could lose \$15.7 billion in revenue (11%) and have to layoff about 200,000 full-time equivalent positions



08/09

1%

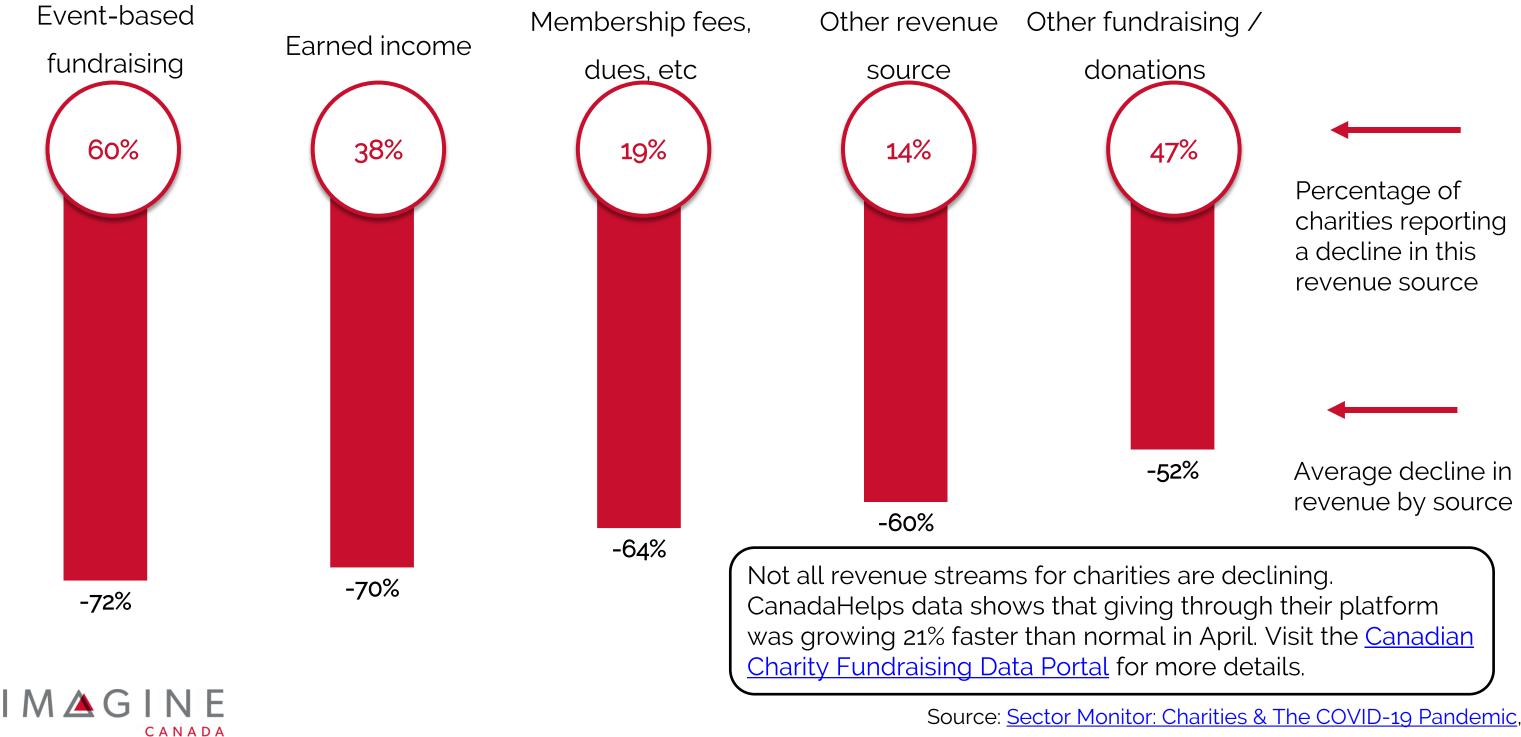
7%

2%

.75%

REVENUE DECLINE

Revenue declines hit every revenue source for charities



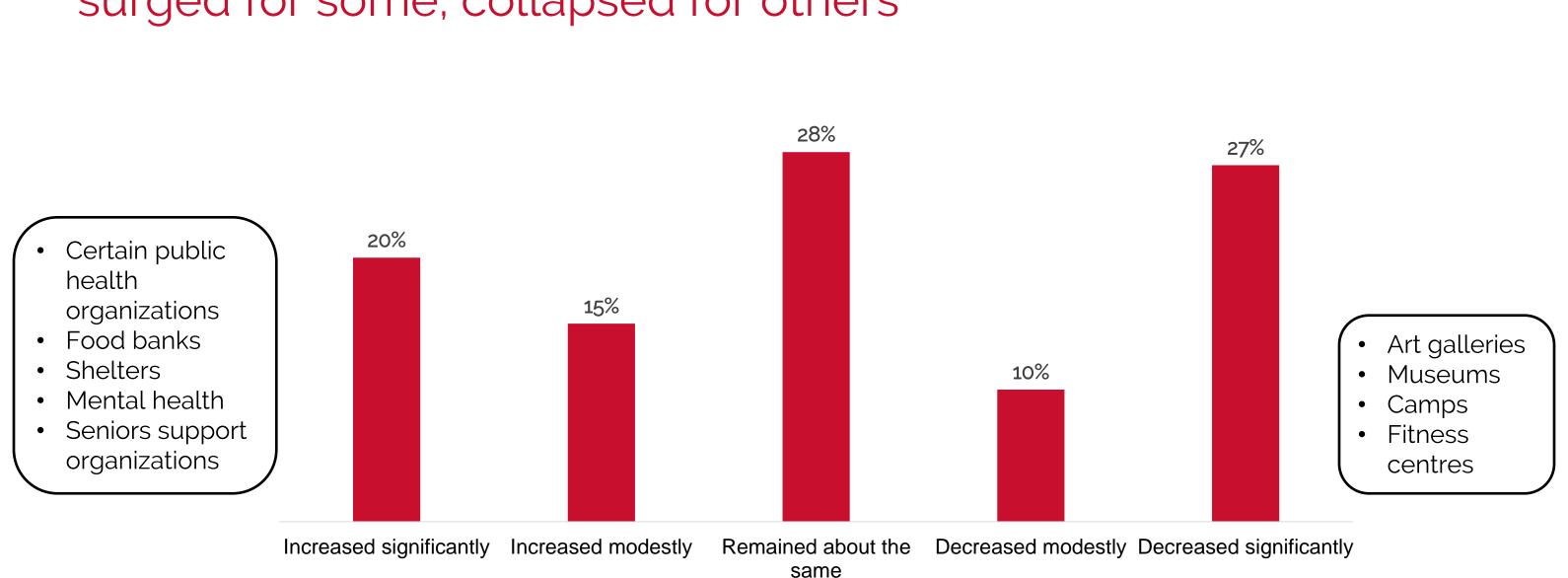
Average decline in revenue by source

Demand for services has spiked for many, but community organizations are adapting



DEMAND FOR SERVICE

Organizations are impacted differently: service demand has surged for some, collapsed for others



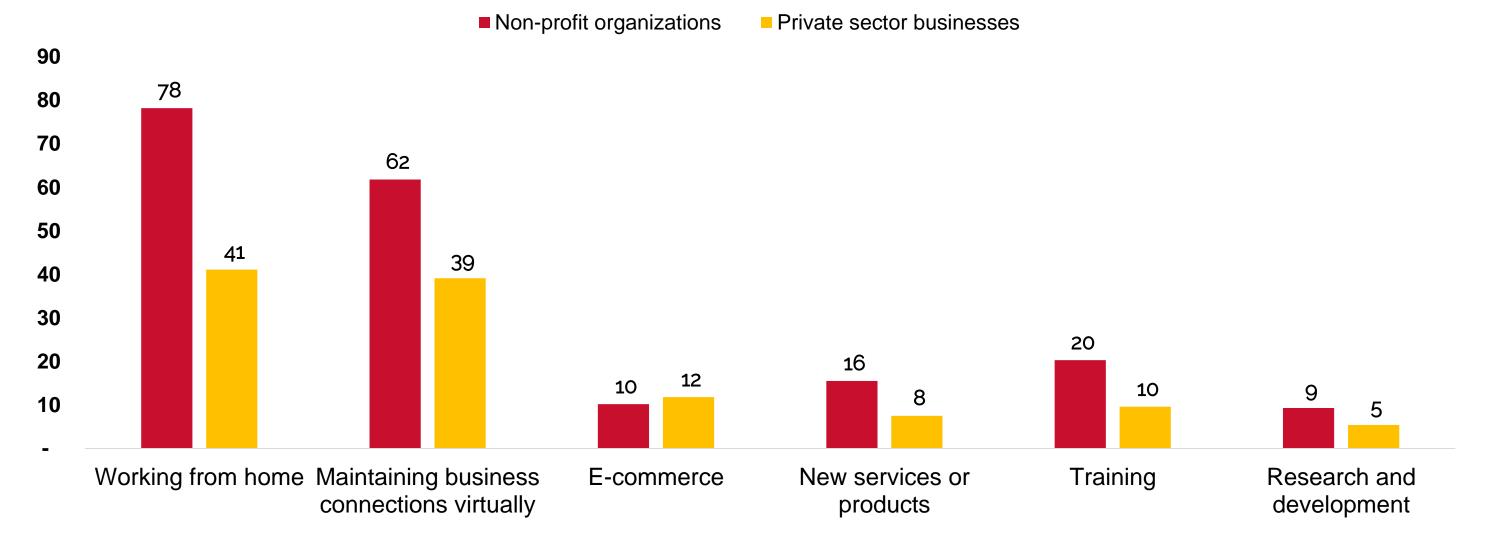


Source: Sector Monitor: Charities & The COVID-19 Pandemic,

DEMAND FOR SERVICE

Nonprofits responded to the pandemic with widespread innovation

Business practices tested or used while social distancing measures were in place, by business characteristics

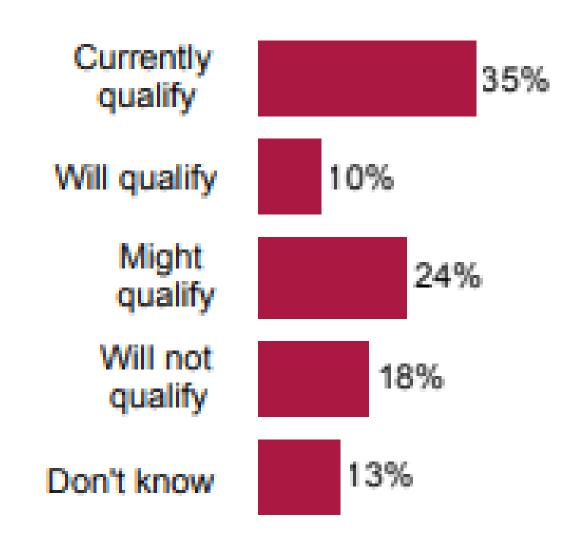




Source: Statistics Canada. Table 33-10-0238-01 Business practices tested or used while social distancing measures were in place, by business characteristics.

DEMAND FOR SERVICE

Almost half of charities reported they were eligible for the Canada Emergency Wage Subsidy



- Government wage subsidies are keeping many workers employed
- But poses risks once the program ends at the end of August
- The complicated rules may mean that some charities temporarily lose funding to regain it later



Source: Sector Monitor: Charities & The COVID-19 Pandemic,

Implications for corporate partners

- LONG-TERM
- Consider long-term funding commitments where possible

- STABILITY
- REVENUE

- Understand which of your partners are relying on **emergency** wage subsidies and what their plans are for when they end
- Understand which of your partners are experiencing decreased revenue and which are experiencing increased demand
- - **OPERATIONS**
- DIGITAL

- Understand which of your partners have had to **shut down** entirely; can you help them plan to reopen later
- Charities are **pivoting to digital**; many will need support to continue this for the Fall and Winter



Funding and corporate community investment trends





How charities report their funders have responded to the pandemic

Committed to maintaining existing funding agreements / schedules

Extended reporting deadlines

Changed / relaxed funding restrictions (i.e., how funds can be used)

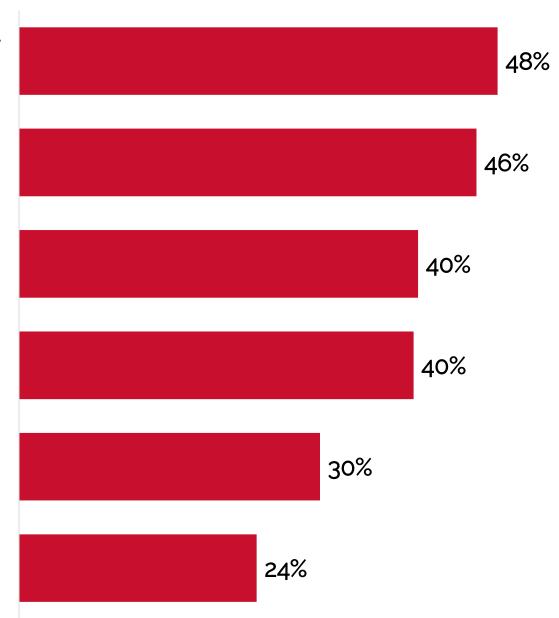
Announced availability of new funds

Changed reporting requirements

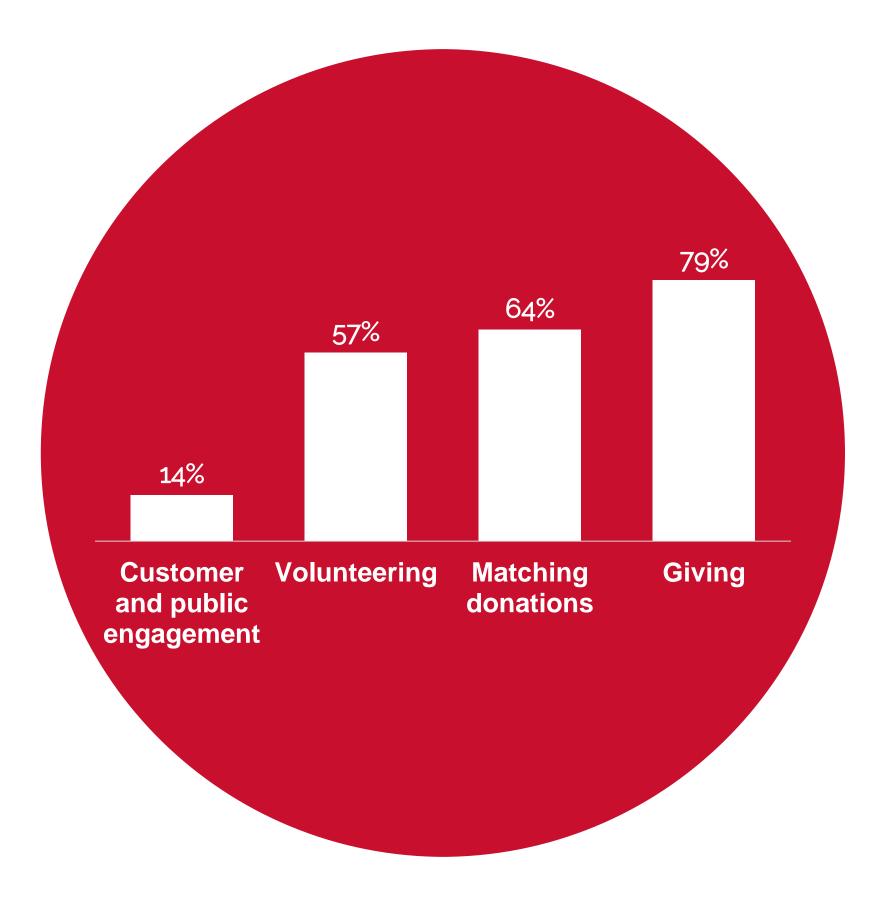
Announced new funding priorities

Funders are making many changes in response to the challenges, but many charities reported they have not yet benefited from changes.





Source: Sector Monitor: Charities & The COVID-19 Pandemic,



82% of companies in the CECP network increased or reallocated existing funding for community investment during the pandemic (Source: Chief Executives for Corporate Purpose)



Most large corporate partners responded with new programs

Source: Benevity Labs Special Report: COVID-19 Relief.

EMPLOYEES ARE INCREDIBLY ENGAGED IN COVID-19 DONATION EFFORTS

Corporations offering COVID-19 fundraising opportunities are experiencing an experiment level more than 15 times higher than average engagement level



Source: Your Cause + Blackbaud. COVID-19: A Corporate Response St

+15X



Help reduce restrictions for partners whenever possible



Employees are incredibly engaged in donation campaigns around COVID-19



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New types of employee volunteering initiatives will be needed to allow community organizations to use their skills

IMPLICATIONS FOR CORPORATE PARTNERS

What happens next and the need for innovation



Canadian spending is slowly increasing as time continues

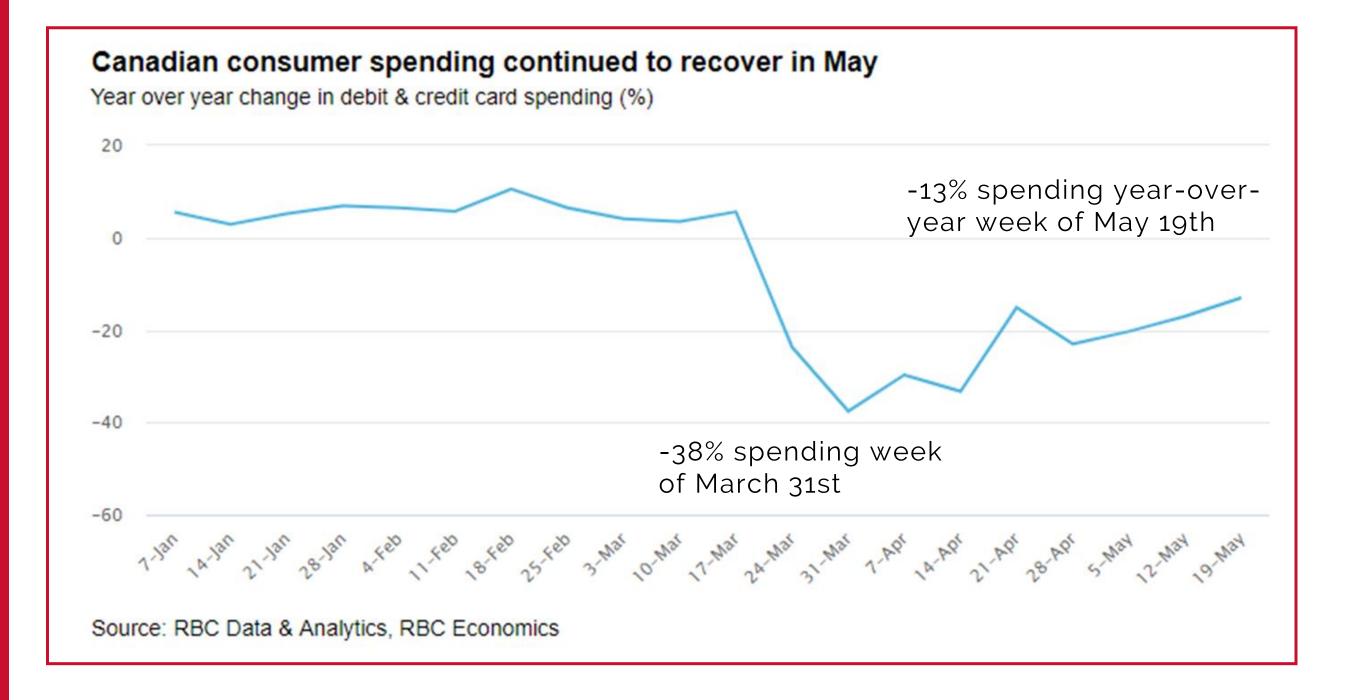


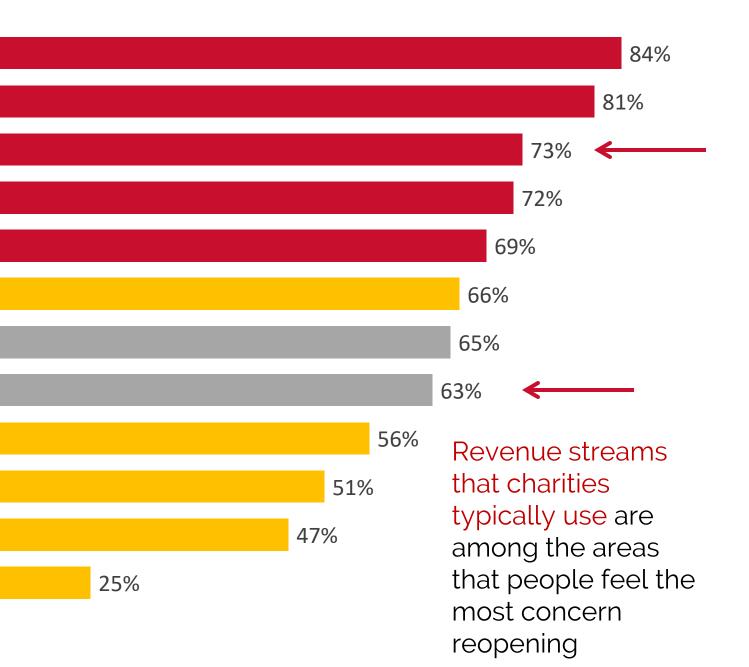


Image Source: <u>RBC Data & Analytics. RBC Economics</u>

But Canadians think it is "too soon" to reopen any major earned income source for charities

Arenas for sports and concerts Movie theatre / community theatres Gym/fitness studios Community recreation centres Places of worship Restaurants/café/bars Colleges/universities Daycares Hair salons/Esthetic services Department stores/other retail stores Office workplaces Golf courses





Canadians are saying the pandemic is putting a spotlight on inequality

Percent in Canada who agree

60%

This pandemic has made me realize how big the gap in this country is between the rich and the working class, and that something must be done to more fairly distribute our country's wealth and prosperity

Those with less education, less money and fewer resources are need to sacrifice due to the pandemic

being unfairly burdened with most of the suffering, risk of illness, and



64%

Lost jobs and hours have been concentrated among the most vulnerable

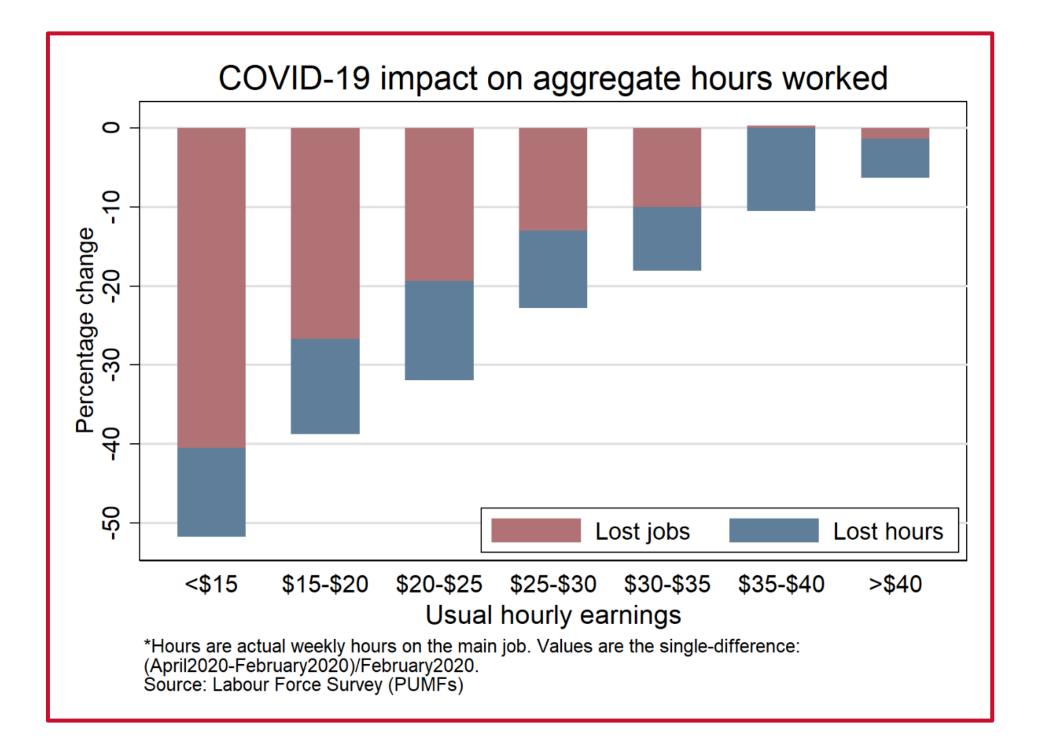
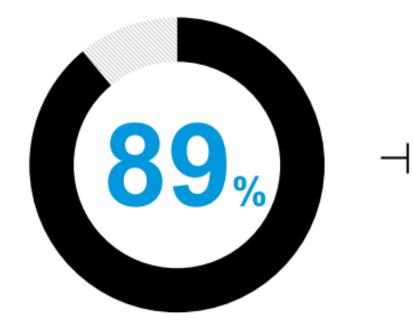




Image Source: <u>Statistics Canada's April Labour Force Survey</u>

CANADIANS ARE INCREASING EXPECTING CEOS TO HAVE A VOICE IN CRITICAL SOCIAL ISSUES

It is important that **my employer's CEO speak out** on one or more of these issues



Training for jobs of the future	
Ethical use of tech	75
Automation's impact on jobs	74
Income inequality	74
Diversity	70
Climate change	67
Immigration	53



CEOs should take the lead on change rather than waiting for government to impose it

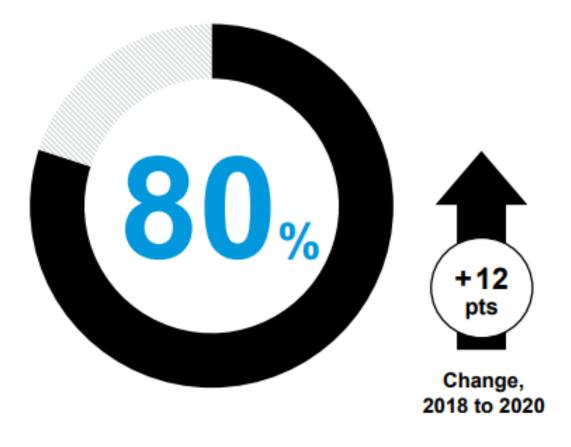
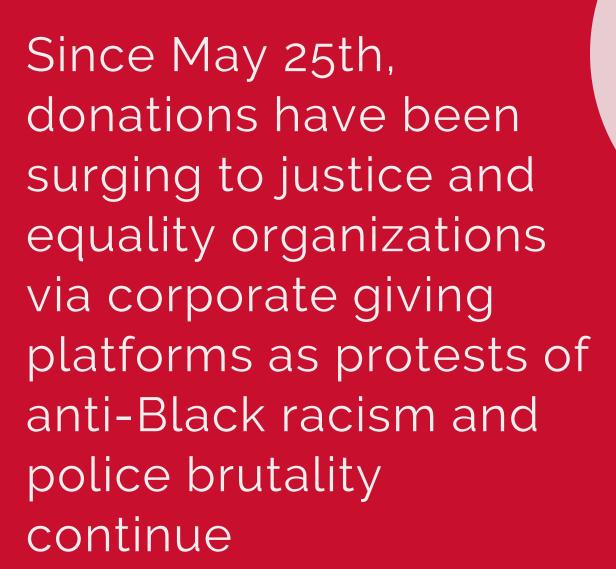


Image Source: Edelman Trust Barometer,

+9,755%



\$15M

Donated to the top 10 racial justice & equity causes

People/day donating to civil rights, social action and advocacy causes

NAACP Legal Defense and Ed Black Lives Matter Foundation Minnesota Freedom Fund Equal Justice Initiative American Civil Liberties Union Policing Equity Bail Project Faith in Action Network Race Forward NAACP Empowerment Progra



+1,336%

+260%

Up to

8,324

Up to **208**

Companies/day driving donations to civil rights, social action and advocacy causes

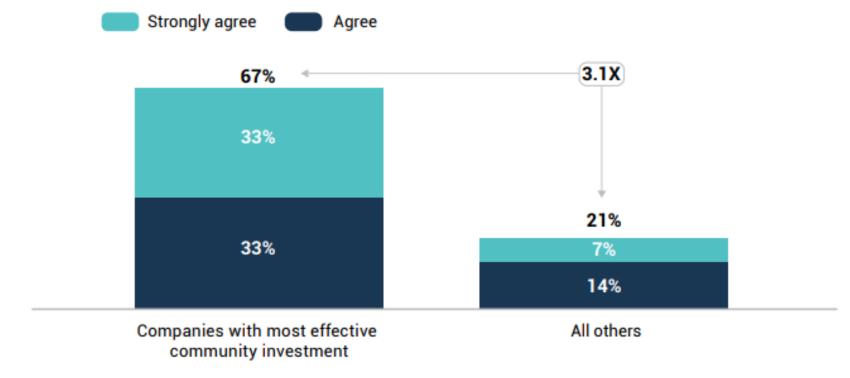
	Rank before May 25	Rank after May 25	Shift
ducational Fund	529	1	↑528
า	683	2	↑681
	730	3	↑727
	399	4	1395
ו	71	5	↑66
	866	6	1860
	509	11	<u></u> †498
	900	14	1886
	577	15	↑562
ams	937	16	<u></u> †921

Source: Benevity Webinar

INNOVATION IS ONE OF THE BIGGEST PREDICTORS **OF SUCCESSFUL** COMMUNITY INVESTMENT

WHAT COMPANIES TELL US

PERCENTAGE THAT BELIEVE THEIR COMMUNITY INVESTMENT TEAM IS SET UP TO INNOVATE SUCCESSFULLY, MOST EFFECTIVE COMPANIES VERSUS OTHERS



In our 2019 report "Profit, Purpose, and Talent: Trends and Motivations in Corporate Giving & Volunteering" we asked companies to self-rate their effectiveness at community investment

Source: Leading Companies Survey (n = 65)



We also asked them to rate the characteristics of their organizations

The single biggest predictor of effectiveness was whether their team was setup to innovate

Image Source: Imagine Canada,

Canadians are among the most optimistic in the world that the pandemic will lead to positive changes

As horrible as it is, this pande lead to valuable innov and changes for the in how we live, work and tre other as Global 11 Mexico Canada Saudi Arabia U.K. Japan U.S. China S. Korea Germany India France



demic will vations e better reat each as people	Nothing good will come from this pandemic. It will ruin lives, further divide us as a society, and drain resources that could have been used to address other problems
•%	36%
	77 23
	71 29
1	66 34
	66 34
	64 36
i	04 00
1	64 36
	63 37
i	63 37
I	63 37
	60 40
	60 40
l	
51	49

Image Source: Edelman Trust Barometer.

Imagine Canada's next steps





Exploring the future of Canadian corporate community support

Imagine Canada will be extending our previous research series on corporate community investment to better understand the short and long-term implications of the pandemic on community investment in Canada

If you want to participate in our research through interviews or other means, either on the record or off, please contact Alexandra Gardner at agardner@imaginecanada.ca



Imagine Canada Resources Visit our COVID-19 Resource Hub

COVID-19 RESOURCE HUB

Knowledge and Resources for Charities and Nonprofit Organizations During COVID-19

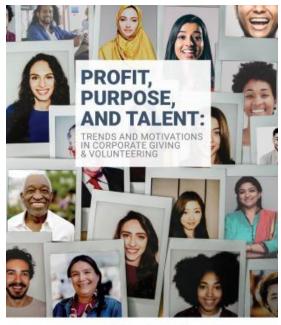
Insights and resources to help navigate the pandemic and the expected economic downturn. Find out how Canadian charities are responding to COVID-19 and how to meet the needs of your nonprofit organization.

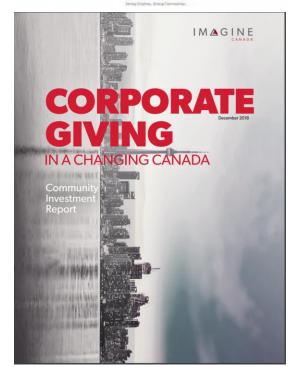
ADVOCACY HUB

COVID-19 INSIGHTS



Imagine Canada Research





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Profit, Purpose and Talent: Trends and Motivations in Corporate **Giving and Volunteering**

This report shows that employees value the community contributions of their employers, and that

high levels of community engagement lead to long-term business advantages for corporations.

Corporate Giving in a Changing Canada: **Community Investment**

In the last ten years, corporate giving in Canada has responded and evolved to both market pressures & wider social shifts. Corporate philanthropy is alive and well, playing a significant role in the incubation of new ideas and building the reputation of both company & nonprofit brands alike

Federal Government **COVID-19 Measures** IMPLICATIONS FOR SECTOR ORGANIZATIONS

Imagine Canada has a continually <u>updating list of</u> relief measures for sector organizations





Imagine Canada's Caring Company Program

Since 1988

Our trustmark is Canada's premier public expression of excellence in community investment and social responsibility.

The 1% commitment

Caring Companies commit to giving at least 1% of their pre-tax profit in support of their communities.

Learn More



REFERENCES

ONLINE SOURCES

- Angus Reid Institute. <u>Perpetual Pandemic: Canadians say post-COVID-19 'return to normal' is</u> • far off
- Benevity. Special Report: COVID-19 Relief •
- Benevity. Webinar: Leading with Purpose in Extraordinary Times •
- Edelman. 2020 Edelman Trust Barometer •
- Imagine Canada. Forecasted Economic Impacts •
- Imagine Canada. Profit, Purpose, and Talent: Trends and Motivations in Corporate Giving & \bullet **Volunteering**
- Imagine Canada. Sector Monitor: Charities & The COVID-19 Pandemic •
- RBC Economics. RBC Data & Analytics. •

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- Statistics Canada. <u>April Labour Force Survey</u> •
- Statistics Canada. Table 33-10-0238-01 Business practices tested or used while social ۲ distancing measures were in place, by business characteristics
- Your Cause + Blackbaud. <u>COVID-19: A Corporate Response Strategy</u> •